**Frequently Asked Questions**

Never be unsure of asking a member of staff a question. We are here to help and support you and will do our best to answer any questions you have.

Below is a list of questions we are asked frequently and answers which we hope will help you.

What does my child need to wear to Pre-School?

Comfortable clothes, jogging bottoms or similar that they can manage for themselves, flat shoes eg. trainers which they can manage to put on themselves (this is important for independence). A waterproof coat as we play outside in all weathers, sunhat for summer. ‘Play clothes’ are needed as they will get messy with paint and be outside in the mud kitchen ! Layers in winter are best as the building is old and can be draughty.

**Where to we buy the uniform?**

The uniform is entirely optional and can be purchased directly from Pre-School.

**What should my child bring to Pre-School?**

-lunchbox if staying for lunch

-a full change of clothes

-a carrier bag to put any wet/dirty clothes in

-nappies, wipes , nappy sacks to last the day

-plenty of pants and bottoms if training

-a named bottle of sun cream if appropriate to weather

-a named refillable water bottle ( no baby bottles with teats)

Is there items they should not bring?

No toys from home please, bottles with teats, sweets, precious items which may be lost or spoiled accidentally.

Are there guidelines for dummies and comfort toys/blankets?

We have a no dummy/comfort toy policy in the main room. They younger children in the 2 year room are allowed to have these items during their settling in period then we ask that these are sent in the child’s bag so that an adult can access them only if required.

What should I pack in my child’s lunch box ?

We have a healthy eating policy and we ask you to provide a lunch along these lines, or similar –

A MAXIMUM OF 3/4 ITEMS (please put a cool block in as we have no fridge facilities for lunches).

-a sandwich made with one slice of bread or a small wrap or crackers and cheese or a small amount of pasta salad

-a piece of fruit or a pot with eg. strawberries or some vegetables cut up eg. carrot or cucumber

-a yogurt

One other item if required

We have a healthy lunchboxes information board if you need a few ideas to kick you off.

Can Pre-School give my child any medication?

We can administer medicine which is prescribed by a doctor which has a pharmacy label on it eg. antibiotics or inhalers. We cannot give Calopl or similar such as cough/cold medicines. We will ask you to complete a medication form before you leave your child.

**What do I do if I cannot collect my child?**

Please inform a member of staff in the morning that another adult will be picking my child up. If it is at short notice please call the Pre-School to advise of any changes in collection routines. We can put a password in place if needed.

**How do I contact the Pre-School?**

Our telephone number is 01454 323019

Out email address is stmaryspreschoolyate@gmail.com

**How will I know who my child’s key worker will be?**

Your child’s keyworker will introduce themselves to you and your child’s photo (face only no names) will be displayed on the keyworker display.

**Do I always need to speak to my child’s keyworker?**

You can speak to any of the staff to pass on any messages or concerns. Most of the staff are part time so everyone is available on different days. There is always a member of staff in charge if you wish to speak to them.

**What do I do if my child is unwell?**

Please inform us by calling between 8am and 9am if your child is unwell (01454 323019). If your child has experienced sickness and /or diarrhoea they cannot return to school till a minimum of 48 hrs after the last episode and they are well in themselves and eating and drinking as normal.

My child has allergies/health conditions what is the procedure?

You will have informed us on your registration document and if required we will complete a care plan with you so that we are aware of your child’s needs in relation to their allergies.

How do I look at my child’s Tapestry Journal?

We send activation emails out within the first week of starting. The Tapestry email can end up in your junk folder so please look out for it and activate it as soon as possible. If you would like more than one account so multiple people can look we can, with your permission, arrange this for you.

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